

Article

# Business Insights and Conditions Survey questions: 10 to 23 July 2023

Contact:  
Gemma Rabaiotti  
[bics@ons.gov.uk](mailto:bics@ons.gov.uk)  
+44 1633 455 592

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# 1 . Survey information

These questions are for Wave 87 of the fortnightly Business Insights and Conditions Survey (BICS) dispatched on 10 July 2023.

## 2 . Trading status of your business

Which of the following statements best describes your business's trading status?

- Currently fully trading
- Currently partially trading
- Paused trading but intends to restart in the next two weeks
- Paused trading and does not intend to restart in the next two weeks
- Permanently ceased trading

## 3 . Exporting

Which of the following statements best describes your business's exporting status?

- Exported in the last 12 months
- Exported more than 12 months ago
- Never exported but have goods or services that could be developed for export
- Never exported and do not have goods or services suitable for export
- Not sure

How did your business's exporting in June 2023 compare with this calendar month last year?

- Exported more
- Exporting stayed the same
- Exported less
- Business was unable to export
- Not sure

How did your business's cost of exporting in June 2023 compare with this calendar month last year?

- Cost increased
- Cost stayed the same
- Cost decreased
- Not sure

How did the time spent on exporting in June 2023 compare with this calendar month last year?

- Time spent increased
- Time spent stayed the same
- Time spent decreased
- Not sure

Did your business experience an increase in any of the following exporting challenges in June 2023, compared with the previous calendar month?

- Additional paperwork
- Change in exchange rates
- Change in transportation costs
- Customs duties or levies
- Destination countries changing their border restrictions
- Disruption at UK borders
- Finding information on how to export
- Lack of hauliers to transport goods or lack of logistics equipment
- Reduced demand for products and services
- Time taken for checks at the border
- Work permit or visa restrictions, or lack of mutual recognition of professional qualifications
- Other (Please describe)
- Did not experience an increase in any exporting challenges

What was the main cause of these exporting challenges?

- Coronavirus (COVID-19) pandemic
- End of the EU transition period
- Coronavirus (COVID-19) pandemic and the end of the EU transition period
- Other (Please describe)
- Not sure

Does your business currently use rules of origin to access lower or zero tariffs on exports?

- Yes, to EU countries
- Yes, to non-EU countries
- Yes, to both EU and non-EU countries
- No
- Not sure

How has using rules of origin when exporting to the EU changed the amount of administration for your business?

- Administration has increased
- Administration has stayed the same
- Administration has decreased
- Not sure

Why does your business not currently use rules of origin to access lower or zero tariffs?

- Administrative costs of rules of origin outweigh the potential tariff saving
- Exports do not meet rules of origin requirements
- Lack of understanding, staffing or expertise to use rules of origin
- The business has attempted to use rules of origin but has been unsuccessful
- The EU does not charge tariffs on the goods the business exports
- Other (Please describe)
- Not sure
- Not applicable

## 4 . Importing

Which of the following statements best describes your business's importing status?

- Imported in the last 12 months
- Imported more than 12 months ago
- Never imported
- Not sure

How did your business's importing in June 2023 compare with this calendar month last year?

- Imported more
- Importing stayed the same
- Imported less
- Business was unable to import
- Not sure

How did your business's cost of importing in June 2023 compare with this calendar month last year?

- Cost increased
- Cost stayed the same
- Cost decreased
- Not sure

How did the time spent on importing in June 2023 compare with this calendar month last year?

- Time spent increased
- Time spent stayed the same
- Time spent decreased
- Not sure

Did your business experience an increase in any of the following importing challenges in June 2023, compared with the previous calendar month?

- Additional paperwork
- Change in exchange rates
- Change in transportation costs
- Custom duties or levies
- Disruption at UK borders
- Finding information on how to import
- Lack of hauliers to transport goods or lack of logistics equipment
- Suppliers not customs ready
- Time taken for checks at the border
- Other (Please describe)
- Did not experience an increase in any importing challenges

What was the main cause of these importing challenges?

- Coronavirus (COVID-19) pandemic
- End of the EU transition period
- Coronavirus (COVID-19) pandemic and the end of the EU transition period
- Other (Please describe)
- Not sure

## 5 . Supply Chains

Which of the following, if any, will be the main concern for your business in August 2023?

- Business rates
- Competition with other UK businesses
- Energy prices
- Exchange rates
- Falling demand of goods and services
- Inflation of goods and services prices
- Interest rates
- Property rental costs
- Supply chain disruption
- Taxation
- Other (Please describe)
- Not sure
- No concerns for the business

## 6 . Workforce trends

Which, if any, of the following skills has your business had high demand for in the last 12 months?

- Advanced digital skills
- Basic digital skills
- Customer service skills
- Management or leadership skills
- Manual skills
- Transferable skills
- Other (Please describe)
- None of the above

Which, if any, of the following skills does your workforce require extra support or training in?

- Advanced digital skills
- Basic digital skills
- Customer service skills
- Management or leadership skills
- Manual skills
- Transferable skills
- Other (Please describe)
- None of the above

On average, how did employees' hourly wages in June 2023 compare with employees' hourly wages in the previous calendar month?

- Wages increased
- Wages stayed the same
- Wages decreased
- Not sure

Is your business currently experiencing a shortage of workers?

- Yes
- No
- Not sure
- Not applicable

How has the shortage of workers affected your business?

- Employees working increased hours
- Business had to pause trading entirely
- Had to pause trading of some of the business
- Business had to recruit temporary workers
- Unable to meet demands
- Other (Please describe)
- Not sure
- Business has not been affected

Which of the following agreements, if any, does your business use in contracts of employment for current employees?



- Non-compete agreements
- Confidentiality agreements
- Non-recruitment of co-worker agreements
- Non-solicitation agreements
- No-poaching agreements
- Not sure
- Prefer not to say
- Not applicable

Approximately, what percentage of your business current employees have these agreements in their contracts of employment?

- Less than 10%
- Between 10% and 24%
- Between 25% and 49%
- Between 50% and 75%
- More than 75%, but not all employees
- All employees
- Not sure
- Prefer not to say

In the last 12 months, has your business had any job applicants with one of these agreements in their current or most recent roles?

- Yes, and the business hired all the job applicants
- Yes, and the business hired some of the job applicants
- Yes, and the business did not hire any of the job applicants
- No
- Not sure
- Prefer not to say

## 7 . Comments

Please tell us anything else about your business's current situation relating to topics covered in this survey:

- Comments