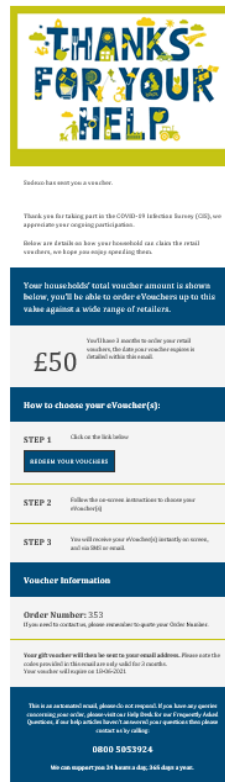
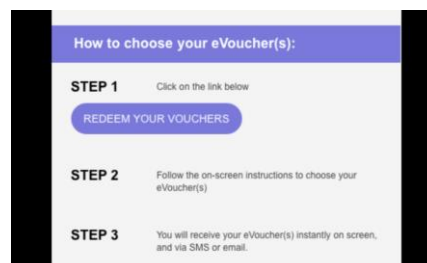


HOW TO EXCHANGE YOUR VOUCHER LINK FOR A RETAILER E-VOUCHER

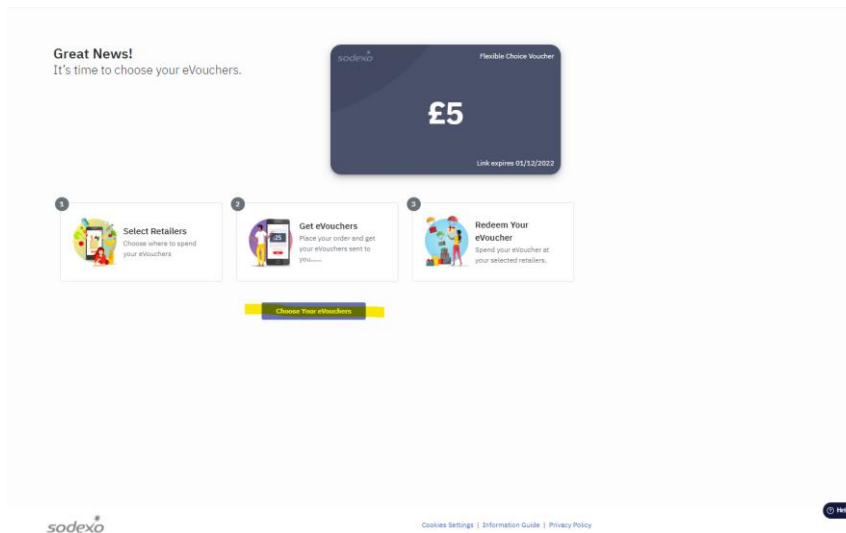
- You will receive an email with a link to order your retail voucher



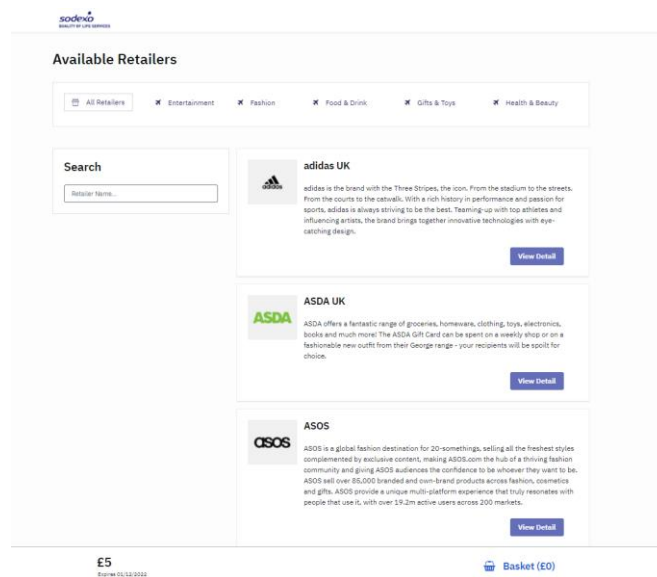
- Click the link provided in your email, shown in the blue rounded box in the screenshot below. This will load the redemption page for you.



- Once the redemption page has loaded, you'll notice that you'll be able to see the voucher value and expiry is shown here. please click on the 'Choose your eVouchers' link, highlighted in the screenshot below.

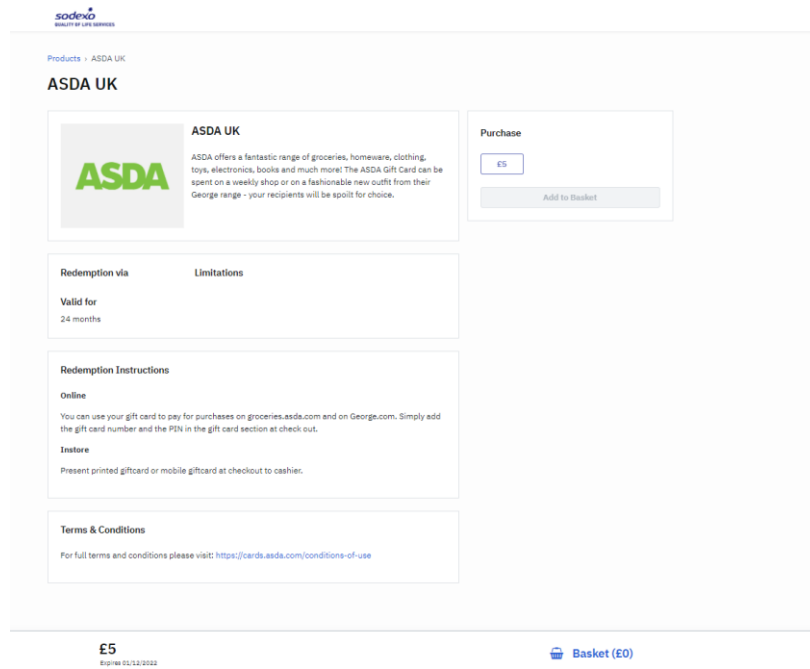


- You can now see the retailer catalogue, a list of the retailers you are eligible to order your vouchers from.
 - You can use the categories shown at the top of the page
 - Search for your chosen retailer in the search box to the left of the screen
 - Scroll through the list on screen



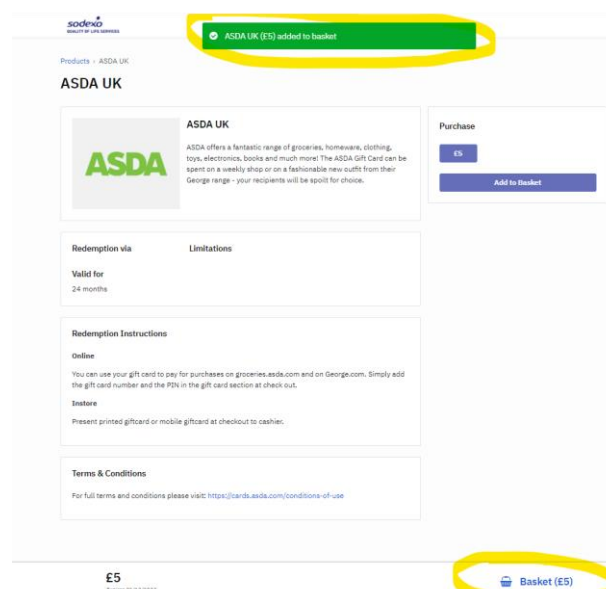
- Click the 'View Detail' tab below the retailer you want to order your voucher for
- All of the relevant retailer information can be found along the left-hand side of the screen. Select the amount you want to order and click 'Add to Basket'.

Please note: you can only order up to the value shown in the bottom left-hand side of the screen.

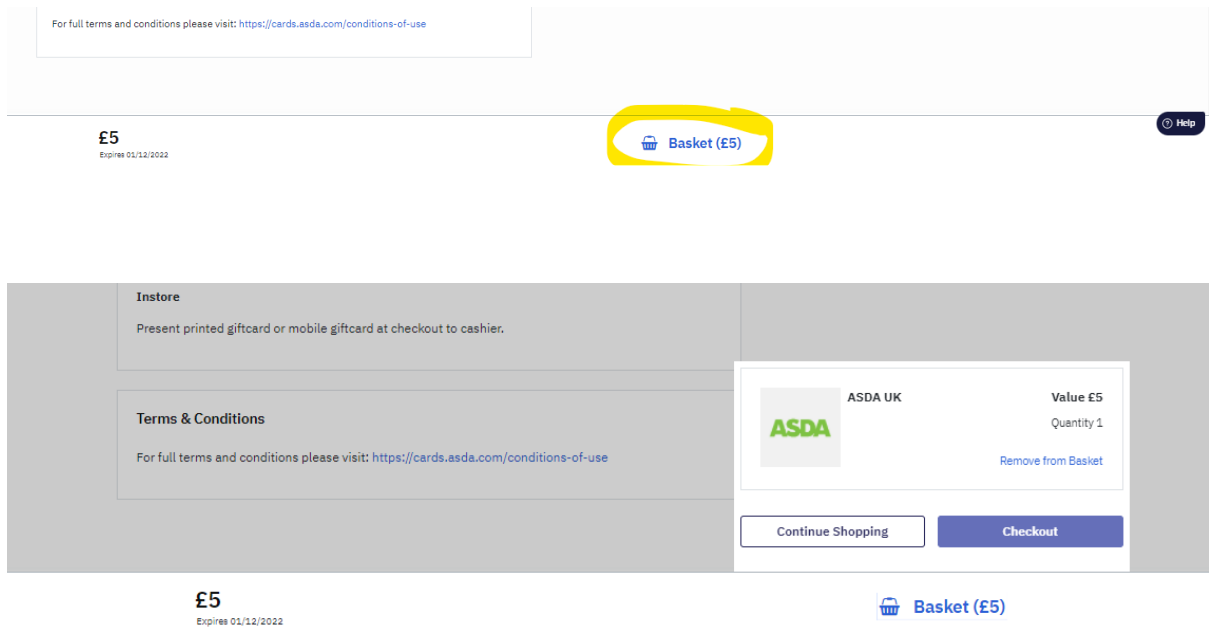


- You should see a green box appear at the top of the screen to confirm your selection has been added to your basket. You can also see the value in your basket in the bottom right-hand corner of the screen.

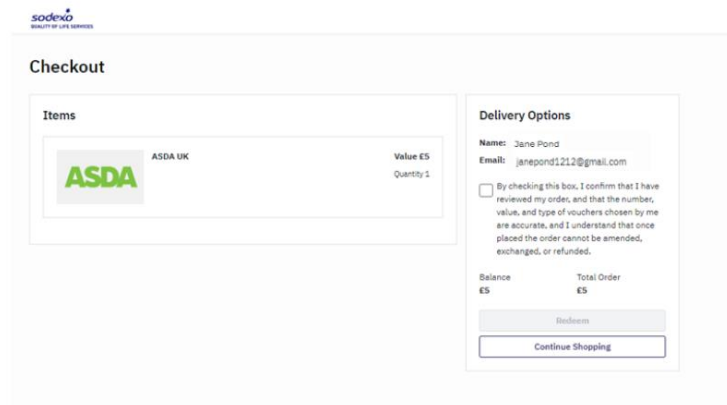
Please note: you will only be able to finalise your order once your order value matches the total voucher value you've been issued. For example, if you have been issued £20 but only £10 is showing in your basket, you will need to order another voucher/s to bring your total up to £20.



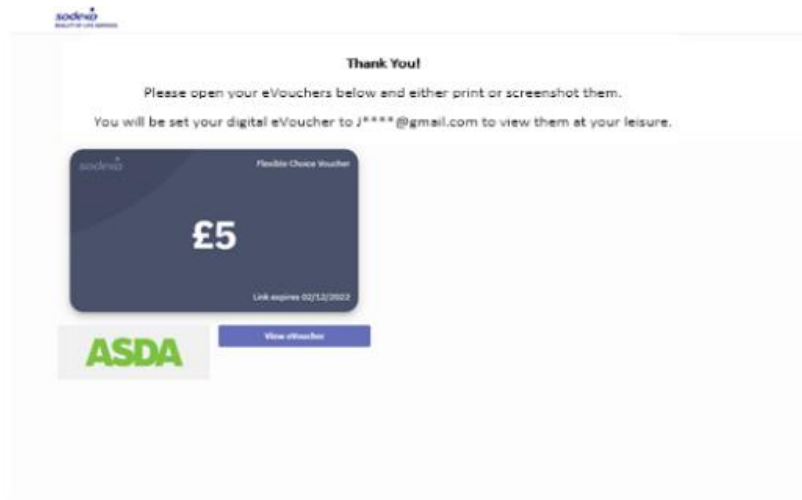
- When you are ready to complete your order, click the basket icon in the bottom right-hand corner, a box will then appear, asking you to select either 'continue shopping' or 'checkout', select 'checkout'



- You'll then see a confirmation of your order; on the right-hand side of the screen, you'll see your details are already populated

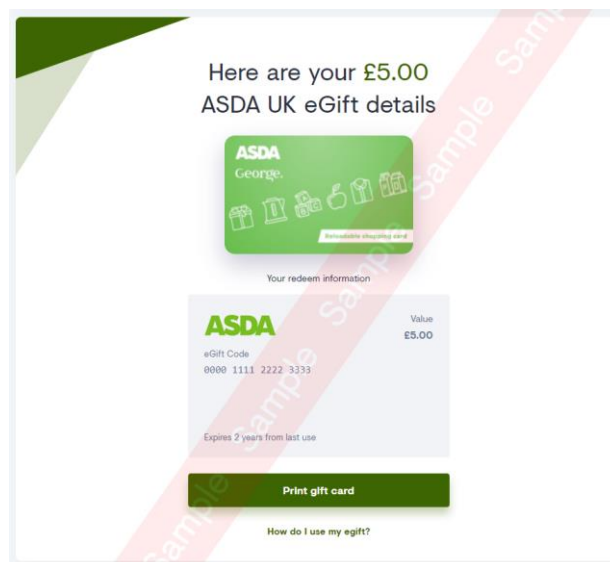


- You will need to tick the terms and conditions box; this will allow the 'Redeem' button to be clickable
- Click 'Redeem'
- You should now see the below screen, click 'View eVoucher'



- You will now see your chosen retailer eVoucher on screen
- You can print the voucher if needed or use the digital copy sent to you in store

Please note: A link to your voucher will also be sent to you either on email



Once your retailer voucher You'll see a few helpful tips at the bottom of the screen:

- Instructions on how to redeem
- Frequently asked questions
- Support and troubleshooting

- Useful links
- Terms and Conditions

How to use

Online
You can use your gift card to pay for purchases on groceries.asda.com and on George.com. Simply add the gift card number and the PIN in the gift card section at check out.

Instore
Present printed giftcard or mobile giftcard at checkout to cashier.

Frequently asked questions

Online **Instore**

Can the e-gift be redeemed in all countries? ✓

Can an e-gift be reissued if lost or stolen? ✓

If the e-gift does not cover the purchase amount can I pay the difference with an alternate form of payment? ✓ Yes

Can more than one e-gift be used on a single purchase? ✓ Yes

Can the leftover balance on my e-gift be used for future purchases? ✓ Yes

Can an e-gift be combined with other coupons, voucher or discounts? ✓ Yes

Support & troubleshooting

Customer Service
Find support related to your egift [Get Support](#)

Customer Service
Speak to ASDA UK on 0800 519 3333 [Call Support](#)

Useful links

ASDA UK homepage
Redeem your egift on the ASDA UK website
[Go to site](#)

Balance check
Check the remaining balance of your eGift
[Check your balance](#)

Terms & conditions ✓