

**Social Data Collection & Admin**  
**Sources BDB on NP3APP001**

Created By: [REDACTED] on 13/02/2015 at 17:18

**Title: Response rates information provided in  
Interviewer Comms Pack**

Categorisation  
BUS Field - Research\Response

**Introduction**

Interviewer Communication Packs (circulated to all face-to-face, telephone and IPS interviewers) are produced monthly and include a table showing response rates for each ONS survey, as a regular item. This document shows an example of the response rate table that is produced (taken from the January 2015 Comms Pack) and a table of contents of standing items that are included in each pack.

1. Response rate table included in each Comms Pack

**Table 1 - Social Survey Response Rates on 14/01/2015**

<b>Survey</b>	<b>Latest Complete Month</b>	<b>Latest Month's Response Rate</b>	<b>Response Rate 12 Months Ago</b>	<b>Difference Between Latest Month and 12 Months Ago</b>
<b>IPS arrivals</b>	November	77.4	82.7	<b>-5.3</b>
<b>IPS departures</b>	November	80.4	84.2	<b>-3.8</b>
<b>FRS</b>	November	50.6	55.4	<b>-4.8</b>
<b>HAS wave 3/4 new cohort</b>	November	52.0	46.2	<b>5.8</b>
<b>HAS wave 3/4 old cohort</b>	November	67.8	63.1	<b>4.7</b>

<b>LCF</b>	November	50.0	51.4	<b>-1.4</b>
<b>LOS waves 2+</b>	September	68.4	62.4	<b>6.0</b>
<b>OPN</b>	May	57.9	53.2	<b>4.7</b>
<b>SLC waves 2-4</b>	November	71.2	72.9	<b>-1.7</b>
<b>LFS wave 1</b>	December	57.4	58.6	<b>-1.2</b>
<b>LFS waves 2-5</b>	December	43.4	44.7	<b>-1.3</b>
<b>LLFS wave 1</b>	December	50.0	53.7	<b>-3.7</b>
<b>LLFS waves 2-4</b>	December	43.8	45.6	<b>-1.8</b>

**Notes:**

- Response rates include partial and proxy interviews from some surveys, but not for others. IPS response rates include full and partial interviews, but exclude minimum interviews
- Response rates include telephone and face-to-face interviewing
- Response rates include reissues where these have been merged with 'mainstage' rates
- "Latest month" refers to the most recent month with 95% 'mainstage' fieldwork complete
- LLFS refers to the Local Labour Force Survey, also known as the 'boost'

## 2. Comms Pack contents

The following are standard sections in each monthly comms pack under which articles and other information is presented.

1. INTRODUCTION
2. YOUR QUESTIONS
3. SURVEY UPDATE - FACE TO FACE FIELD FORCE
4. SURVEY UPDATES - TELEPHONE OPERATIONS
5. SURVEY UPDATE - INTERNATIONAL PASSENGER SURVEY
6. SURVEY OPERATIONS UPDATE - GENERAL
7. TIMETABLE OF EVENTS
8. HEALTH & WELLBEING UPDATE
9. CORPORATE UPDATE
10. SECURITY
11. MODERNISATION OF SYSTEMS & PROCESSES

## 3. Links to previous six Comms Packs

[Notes Link](#) Jan 2015  
[Notes Link](#) Dec 2014  
[Notes Link](#) Nov 2014  
[Notes Link](#) Oct 2014  
[Notes Link](#) Sep 2014  
[Notes Link](#) Aug 2014