



Notice is given under section 1 of the Statistics of Trade Act 1947

Office for  
National Statistics

## Monthly Survey of Consumer Credit Grantors

Please do not discard this important document - your response is legally required

00001 64921  
CONTACT NAME  
OFFICE FOR NATIONAL STATISTICS  
GOVERNMENT BUILDINGS  
CARDIFF ROAD  
NEWPORT  
NP10 8XG  
\*\*\*\*\* EXAMPLE PRINT \*\*\*\*\*

Please write any changes to your name and address in the box below, using black ink

To be completed for: THE BUSINESS NAMED ABOVE

**Please complete and return by 8 June 2016**

Dear Sir or Madam,

Please find the May 2016 questionnaire for the Monthly Survey of Consumer Credit Grantors attached. If actual figures are not available, please provide informed estimates. Once complete, the questionnaire can be returned by post or fax using the details in the box below.

The information you supply will be used in producing estimates of consumer credit and in measuring the contribution of non-deposit taking finance houses and other specialist consumer credit grantors to the UK National Accounts.

**You are required by law to complete this questionnaire.** If you do not complete and return this questionnaire by 8 June 2016, penalties may be incurred (under section 4 of the Statistics of Trade Act 1947). All the information you provide is kept strictly confidential. It is illegal for us to reveal your data or identify your business to unauthorised persons.

Thank you for your co-operation,  
Office for National Statistics

### Questionnaire return details

To return via fax: 01633 652707

To return via post: Please use the prepaid envelope provided which is addressed to:  
Office for National Statistics, Government Buildings, Cardiff Road, Newport, NP10 8XG

### Contact numbers

Er mwyn gwneud cais am ffurflen Gymraeg (To request a questionnaire in Welsh) 0300 1234 921

If you would like to use our Minicom service for the Deaf 01633 815 044

To complete the questionnaire in Euros 01633 456251

For any other queries, please contact **Louise McHugh** 01633 456251  
or go to [www.ons.gov.uk/surveys](http://www.ons.gov.uk/surveys)

### When contacting the office you may be asked for the following information

Survey code: 127 Reference number: 4990 0000 000A Period: 201605

- Telephone calls may be recorded for training and quality purposes

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F P G 1 2 7

**127 SO**



# Monthly Survey of Consumer Credit Grantors

## Purpose of this survey

This survey collects information about consumer credit granted to individuals by non-deposit taking finance houses and other specialist consumer credit grantors based in England, Scotland, Wales and Northern Ireland. This information is used by the Bank of England in their calculations of consumer credit and contributes to the UK National Accounts.

## Information required

This questionnaire is divided into three sections:

**Section A** asks for information about all self-financed credit granted to consumers.

**Section B** asks for information about credit granted on self-financed credit cards.

**Section C** asks for comments and contact details.

## How to complete the questionnaire

- Complete in **black ink**
- Ensure letters and numbers are PRINTED and centred within each box
- Report all figures to the nearest £1,000, for example £16,805 = £    ,    ,
- Leave response box blank if the question is not applicable
- **Do not** cross sevens  7 or zeros  0
- **Do not** use brackets

### 1.1 Does this business hold a banking licence?

Yes  → Go to **Question 1.2**

No  → Go to **Question 2**

### 1.2 Do you supply data relating to credit granting activities to the Bank of England, via their surveys?

Yes

No

### 2. Could you please provide a list of businesses covered by this return.

### 3. Please supply figures for the calendar month of May 2016

If this is not possible, please give the dates to which this return relates:

From:      Day      Month      Year                      Day      Month      Year  
                                          



## Section A - All Self-financed Credit Granted to Consumers

4. At the end of the previous period, what was the amount of credit outstanding? ..... £    ,    ,    ,
- 9001
5. During the period, what was the amount of new credit advanced?  
Include:  
  - new credit agreements, including those made through a retailer or other agent
  - full value of renewed or refinanced credit
Exclude all charges ..... £    ,    ,
- 9003
6. During the period, what were the total credit charges earned?  
Include:  
  - earnings accrued on all agreements during the period
  - release of all earnings of fixed-sum, fixed-rate agreements
  - additional charges on rescheduled agreements
  - commission
Exclude recoveries of bad debts previously written-off ..... £    ,    ,
- 9005
7. During the period, what was the amount of repayments received?  
Include settlements by means of renewal or refinancing.  
Exclude recoveries of bad debts previously written-off ..... £    ,    ,
- 9007
8. During the period, what was the net amount of loans packaged off and sold to or bought from another organisation?  
Indicate credits with a minus sign ..... £    ,    ,
- 9008
9. During the period, what was the amount of credit written-off? ..... £    ,    ,
- 9010
10. During the period, what was the total of any other movements not already included in this section?  
Indicate credits with a minus sign ..... £    ,    ,
- 9012
11. At the end of the period, what was the amount of credit outstanding?  
This should balance to Q4 + Q5 + Q6 - Q7 - Q8 - Q9 - Q10 ..... £    ,    ,    ,
- 9014

## Section B - Credit Granted on Self-financed Credit Cards

The figures within this section should have been included in your answers in Section A.  
Please classify storecards as credit cards.

12. Does this business issue its own credit cards using its own funds?  
Do not include credit cards provided by a bank or other financial institution.

Yes  → Go to **Question 13**

No  → Go to **Question 21**



