

Statistical bulletin

Services turnover in the UK: 2021

Annual statistics on the value of turnover from services provided by the UK service economy.

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1 . Main points

- Total turnover generated by UK services industries increased by £478.1 billion (19.0%) from £2,511.0 billion in 2020 to £2,989.1 billion in 2021.
- The wholesale and retail trade sector, including the repair of motor vehicles and motorcycles, generated the most turnover in 2021 at £1,408.9 billion, an increase of £266.0 billion (23.3%) since 2020.
- Turnover generated by businesses outside their main industrial classification (referred to as off-diagonal turnover), was estimated at £454.2 billion in 2021, representing 15.2% of total turnover (£2,989.1 billion), compared with 15.8% in 2020.
- The largest proportional increase in turnover by service type was from the creative, arts and entertainment industries, which showed an increase of 126.2% between 2020 and 2021.
- Total production (manufacturing) turnover generated by businesses within UK services industries was estimated at £71.6 billion in 2021 compared with £61.8 billion in 2020.

2 . Services turnover in the UK data

[Services turnover in the UK](#)

Dataset | Released 22 May 2023

Annual estimates for UK manufacturers' sales by product covered by the ProdCom survey.

3 . Measuring the data

The Annual Survey of Goods and Services (ASGS) estimates are based on a sample of approximately 40,000 businesses, covering 51 service industries.

ASGS data are produced in compliance with the [Code of Practice for Statistics](#). Further information on this is detailed in the [ASGS technical report](#), which describes the methods used to safeguard the information provided in confidence to us.

The ASGS collects turnover data primarily at the six-digit level as outlined in the [Statistical Classification of Products by Activity \(CPA code\)](#) referred to in this release as service products. Exceptions to this are the wholesale industry, which is collected at three-digit level, and the retail trade and waste collection, treatment and disposal activities industries, which are collected at five-digit level.

CPA products that are industry-specific are referred to as "on-diagonal"; these are products assumed most closely related to the business' main activities, based on businesses' industrial classification. In contrast, products that are outside a business' main industrial classification are referred to as "off-diagonal" products.

Quality and methodology

More quality and methodology information is available in our [Annual Survey of Goods and Services QMI](#).

4 . Related links

[UK manufacturers' sales by product: 2021 results](#)

Bulletin | Released 23 August 2022

Estimates for UK manufacturers' sales by product (ProdCom) for 2021, including 2020 final sales data.

5 . Cite this statistical bulletin

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